



Please ship your watch to:
Repair Department
WM Company
379 Main Street
Stoneham, MA 02180 USA
Toll-Free: 1-888-852-6968
thestore@thewatchmaker.com

Watch Repair Form

This form is for you to print out and mail with your watch. It is not a form to fill out online because we cannot diagnose your problem or give you an estimate without inspecting your watch.

PLEASE PRINT CLEARLY

Name: _____

Street Address: _____

Apt. or Unit: _____

City: _____ State: _____ Zip Code: _____

Daytime Phone: () _____ - _____ extension _____

Evening Phone: () _____ - _____

email address: _____

Brand of Watch: _____

Model or Serial Number (if applicable): _____

Declared Value (this is the amount we should insure your watch on its return)

\$ _____

Please describe the problem you are having with your watch, or provide instructions (e.g., change battery, check water resistance). Please be specific.

The Watchmaker recommends that you send the watch via the carrier of your choice, insured for whatever you feel is the replacement value. Please do not ship the watch in any packaging that you would like back, it is impossible for us to keep your watch and its box together due to the volume of watches that we handle. After receiving and inspecting your watch we will contact you with a repair estimate.

Upon approving your watch repair, we will request a credit card number to begin work. We accept Visa/Mastercard/Amex/Discover and personal checks.

Please call or email if you have any questions about sending your watch to us.

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